Accessibility Statement for Lightbox Learning Inc.
Includes Lightbox, AV2 2020 Redesign, Eye Discover and World Languages
WCAG 2.0 and Section 508 Compliance

Lightbox Learning Inc. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

Lightbox Learning Inc. takes the following measures to ensure accessibility of Lightbox Learning software platforms:

- Include accessibility as part of our development planning.
- Integrate accessibility into our procurement practices.
- Provide accessibility training for our staff.
- Include people with disabilities in our design personas.

Conformance status

The Web Content Accessibility Guidelines (WCAG) and Section 508 defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Lightbox Learning software platforms are partially conformant with WCAG 2.0 level A, AA and AAA (see our WCAG 2.0 Compliance checklist for details). Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional accessibility considerations

Although our goal is WCAG 2.0 Level AA conformance, we have also applied a significant amount of Level AAA Success Criteria conformance.

Feedback

We welcome your feedback on the accessibility of all Lightbox Learning software platforms. Please let us know if you encounter accessibility barriers:

Phone: +1 866 649-3445
E-mail: subscriptions@openlightbox.com
Postal address: 276 5th Avenue, Suite 704 #917, New York, NY 10001
We try to respond to feedback within 5 business days.
**Compatibility with browsers and assistive technology**

Lightbox Learning software platforms are designed to be compatible with web browsers and operating systems that use assistive technologies.

Lightbox Learning software platforms are not compatible with:

Web browsers older than 3 major versions" or "Mobile operating systems older than 5 years

**Technical specifications**

Accessibility of Lightbox Learning software platforms relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

**Limitations and alternatives**

Despite our best efforts to ensure accessibility of all Lightbox Learning software platforms, there may be some limitations. Please contact us if you observe an issue or technical bug in the software.

**Assessment approach**

Lightbox Learning Inc. assessed the accessibility of Lightbox Learning software platforms by the following approaches:

- Development evaluation
- Evaluation checklist
- An evaluation checklist for Lightbox Learning software platforms is available at: https://openlightbox.com/content/accessibility-documents

**Formal approval of this accessibility statement**

This Accessibility Statement is approved by:

Lightbox Learning Inc.
Phone: +1 866 649-3445
E-mail: subscriptions@openlightbox.com
Postal address: 276 5th Avenue, Suite 704 #917, New York, NY 10001
Formal complaints

We aim to respond to accessibility feedback within 5 business days, and to propose a solution within 10 business days. You are entitled to escalate a complaint to the national authority, should you be dissatisfied with our response to you.